

NeuroSLT

Privacy Policy

Information collected & Client Privacy

Only information that is deemed necessary to provide an effective service to you is gathered. This may include:

- Name
- Address
- Contact details
- Details of other professionals involved and their reports
- Assessments
- Therapy materials – including videos, audios, photos

This information will be held securely in line with GDPR. Your details will not be shared with anyone else unless required to for example to gather further information e.g. hospital reports. Here your consent will be sought.

Demographic details will be held as part of information gathering for the company to improve services.

Storage of Personally Identifying Information

Information will be stored in a safe and secure manner in keeping with the Data Protection Act 1998 and the Information Commissioner's Office for which AHNWA LTD is registered with:

- Written/paper based information/hard copies will be stored in a secure lockable cabinet
- Electronic information is saved with passwords on an encrypted hard drive

Use of Heidi

Please note NeuroSLT utilises a note taking tool called Heidi to accurately and efficiently capture the details of our discussions and the outcomes of our appointments. Heidi ensures that we can focus more on our conversation and less on manual note taking, enhancing the quality of care you receive.

Your consent is crucial for us to use this technology. Please understand that your information will be handled with the utmost care, and Heidi's use is aimed solely at improving your healthcare experience.

Your data

Your data is processed and stored in Canada and in accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA) None of your data is used for secondary purposes. Data undergoes a rigorous de-identification process to remove personal identifiers. Data is handled securely, with encryption and regular audits to ensure compliance.

Your rights

You can choose to opt-out of the use of Heidi during your consultation.

Privacy Policy Changes

Our Privacy Policy can be found on our website. Please check back for any changes we may need to make to ensure we are up to date.

Data Protection Officer

NeuroSLT is the trading name for AHNWA LTD. AHNWA LTD are the data controller and is registered with the Information Commissioner's Office (ICO).

About NeuroSLT

NeuroSLT is Speech and Language Therapist, Anisha Desai. Anisha Desai is a member of the Royal College of Speech and Language Therapists (RC0029437), Health and Care Professions Council (SL29917) and the Association of Speech and Language Therapists in Independent Practice (3028). Anisha Desai has an enhanced DBS certificate.

June 2026

5% of fees per client will be donated to charity.

If there is a specific charity you would like us to donate this money to just let us know!

NeuroSLT is a trading name for the registered trading company AHNWA LTD. You will be invoiced by AHNWA LTD.